
[7-2671000036353] Your message about Google Play

5 mensajes

googleplay-developer-support@google.com <googleplay-developer-support@google.com>
Para: luisangelserranocatala@gmail.com

8 de julio de 2024, 1:46 a.m.

Hi developers at Master Pose,

Thanks for contacting the Google Play team.

Status of app TuxRutas: Combis Tuxtla (dev.masterpose.tuxrutas): Suspended from Google Play due to policy violation

We've reviewed your appeal request and found that your app isn't compliant with Google Play policy.

Step 1: Address the policy issue

During review, we found that elements of your app's store listing violate the [Impersonation](#) policy. We don't allow apps that mislead users by impersonating someone else (for example, another developer, company, or entity) or another app.

Make sure not to imply that your app is related to or authorized by someone that it isn't. And be careful not to use app icons, descriptions, titles, or in-app elements that could mislead users about your app's relationship to someone else or another app.

For example, your app is currently impersonating "Ayuntamiento Tuxtla Gutiérrez" without proper authorization. You can refer to the attached screenshot for additional information.

If you are authorized to use the copyrighted content, please reply with verifiable documentation (PDF) with a letterhead that shows your app is authorized, or a proper legal license with a signed document from both parties.

Please note that suspensions count as strikes against the good standing of your Google Play developer account. Repeated violations can result in the termination of your Google Play developer account.

Step 2: Upload a new compliant version of your app

If your developer credentials are still in good standing with Google Play and if your app allows for it, you can publish a new compliant version of the app by following these steps:

1. Make the necessary changes to your app to address the issue described above, if possible. For more details, read [Best practice for your store listing](#).
2. Double-check that your app complies with all other [Developer Program](#) policies. Additional enforcement could occur if there are further policy violations.
3. Sign in to your [Play Console](#) account and [upload a new app](#) using a new package name and a new app name.

If you are located in the EU, you may have additional redress options. Learn more about those potential options in the [EU Out-of-Court Dispute Resolution Help Center](#). Routing ID: ZLFS

Thanks for your continued support of Google Play.

Regards,
Rosy
The Google Play Team

Please visit the Google Play [Developer Policy Center](#) and Google Play's [Academy for App Success](#) to learn more about building policy-compliant and high quality apps. You can also visit the [Android Developers Blog](#) for the latest Android and Google Play news for app and game developers.



dev.masterpose.tuxrutas.png
227K

File:Escudo Tuxtla.png

Wikimedia Commons está disponible [en español](#)

From Wikimedia Commons, the free media repository



Size of this preview: 506 × 599 pixels.

[Original file](#) (614 × 727 pixels, file size: 51 KB, MIME type: image/png)

[Open in Media Viewer](#)

Summary

Conversión a png con fondo transparente de [Image:Tuxtla_tgz_03.jpg](#)

Original image's history:

- (borr) (act) 00:32 19 oct, 2005 . . Cesarsorm . . 614x727 (109984 bytes)
- (borr) (rev) 20:40 29 sep, 2005 . . Agguizar . . 614x727 (175789 bytes) (Yo hice esta imagen retocando otra y agregandoles los colores. Son diferentes y no se parecen. {{pd}})

Licensing

This file is licensed under [the Creative Commons Attribution 2.5 Generic license](#).

You are free:

- to share – to copy, distribute and transmit the work
- to remix – to adapt the work

Under the following conditions:

- attribution – You must give appropriate credit, provide a link to the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use.



File history

Click on a date/time to view the file as it appeared at that time.

	Date/Time	Thumbnail	Dimensions	User	Comment
current	22:12, 19 October 2005	A yellow shield with a red border, featuring a white dog (Xoloitzcuintli) standing on a red base. The word 'TUXTLAN' is written in yellow on a black banner above the dog.	614 × 727 (51 KB)	Sanbec (talk contribs)	Conversión a png con fondo transparente de Image:Tuxtla_tgz_03.jpg Original image's history: * (borr) (act) 00:32 19 oct, 2005 . . Cesarsorm . . 614x727 (109984 bytes) * (borr) (rev) 20:40 29 sep, 2005 . . Agguizar . . 614x727 (175789 bytes) (Yo h

You cannot overwrite this file.

Uso del escudo



TuxRutas: Combis Tuxtla

Master Pose
Contiene anuncios

Busca rutas de colectivos de transporte público de Tuxtla Gutierrez, Chiapas



4.2★
34 opiniones

10 k+
Descargas

Apto para todo público

Instalar en más dispositivos

